rystal

Driving Innovation & Excellence

Microsoft Certified

Data Engineer

Python Developer

Bloubergstrand, Cape Town

📞 (+27) 079 975 4888

🖌 conquela888@hotmail.com



PERSONAL INFORMATION

Driver's License :	Code 10
Nationality :	South African
Valid Passport :	Yes
Criminal Record :	No

EDUCATION

Bachelor of Science in Information Technology

Major: Software Engineering Richfield University | 2019 – 2021

Advanced Certification

Major: Computer Science 2018 - 2019

Diploma Agricultural Management

NOSA | Stonebridge Collage 2010 - 2012

LANGUAGES

- English
- Afrikaans :

Proficient

PROFESSIONAL INTRODUCTION

As a Microsoft Certified Associate and specialist in Artificial Intelligence, with a focus on Medical, Manufacturing & Laser Technology, I bring a unique blend of technical expertise and innovative problem-solving to the forefront of Al-driven solutions. With extensive experience as a Power Platforms Engineer and Senior Business/Data Analyst, I have successfully delivered high-value projects for international companies across diverse sectors, including Information Technology, Manufacturing, and Agriculture.

My work focuses on leveraging process optimization, advanced data analytics, and automated solutions to drive efficiency and productivity. Currently pursuing a professional Python Certification and preparing for postgraduate studies in AI and Machine Learning (2025/2026), I am dedicated to deepening my expertise and contributing to ground-breaking advancements in Al-powered systems. Visit my Professional website www.smartflow888.netlify.app

WORK EXPERIENCE

SENIOR AUTOMATION ENGINEER & DATA ANALYST

Bitberry / Bestbar reinforcements, Australia (Remote)

Jan 2024 – Present

Automation Engineer

- Design, develop, and implement automated solutions using various processes including Power Platforms and Python to successfully integrate with custom developed systems.
- Collaborate with cross-functional teams to identify and deploy scalable automation strategies and Architecture.
- Innovate and develop AI-driven automated solutions to enhance productivity and efficiency.

Data Analyst and Engineer

- Develop robust data models and visualizations to inform strategic business decisions for Finance, Production and Sales.
- Integrate automated processes, Power Apps, API's and Python to enhance analytical capabilities and streamline processes. Act as a Data Architect and Engineer, designing and engineering data pipelines across diverse applications, servers, and file systems, ensuring seamless integration into OLAP environments for optimized analysis and reporting.

Project Management

- Lead end-to-end project activities utilizing Power Platforms, Python and AI technologies.
- Define project scope, deliverables, and effectively manage stakeholder expectations in an agile environments using DevOps and Redmine.
- Ensure project success through meticulous change management and the creation of a prioritized backlog as a Senior Engineer.

Dynamics ERP Systems

Implement financial automation solutions within Dynamics Business Central and Great Plains ERP systems to optimize financial operations.

Proficient











PROFESSIONAL CERTIFICATIONS

Microsoft:

- <u>Business</u> Central | MB-800
- Power Platforms | PL-200
- Solutions Architect | WIP

Other:

Advanced Excel – Business Intell

LINKS / PROJECTS

Personal Portfolio / Projects:

- <u>www.smartflow888.netlify.app</u>
- <u>www.feedtheworldsa.com</u>

LinkedIn:

• www.linkedin.com/crystalj888

Past Professional Projects:

- www.sqe.co.uk
- www.medidata.co.za
- <u>www.cultrax.com</u>

Professional Projects:

- Customer Sales Dashboards
- Production Dashboard's
- Executive Dashboards
- Three Tier Automation Solutions
- Finance Automation

SOFT SKILLS

Leadership

Effective Communication

Problem Solving

Critical Thinking

Attention to Detail

TECH SKILLS

Data Analysis

Automation

Development

Business Central & GP

Process Flows

SENIOR BUSINESS ANALYST (Agile Scrum)

SeeSide Extended / Kaplan UK June 2023 – January 2024

As a Product Owner of Change, I specialized in driving transformative initiatives through strategic solution design, stakeholder collaboration, and agile methodologies. My expertise lies in optimizing business processes and ensuring successful deployment of innovative technologies.

- Solution Design and Documentation
- Business Central Functional Consultant (MB-800)
- Stakeholder Engagement
- Agile Scrum and Lean Methodology
- Project Management Collaboration
- Quality Assurance and Testing Change request development before deployment
- Data Analysis and Insights
- AI Implementation.
- Process Improvement

Reason for Resignation: Head Hunted and accepted due specialisation opportunity.

BUSINESS SYSTEM ANALYST

JLM Services (Pty) Ltd, (Paarl)

March 2022 – May 2023

My key role was setting up and developing Business Central ERP systems, with expertise in automation and Azure management. My role included leading new software initiatives and guiding pharmaceutical clients, including Medical CBD & Hemp facilities, through system development and compliance.

- Business Central ERP Systems (Setup, development, testing, and configuration.)
- Custom Systems and Web Development
- Implementation of Automation & Azure Systems.
- SDLC: Expertise in development phases, documentation, and diagrams.
- Training: Providing training on new systems for colleagues and clients.
- Power BI & Microsoft Office: Development and Implementation.
- Client Site Visits: Needs assessment and client communication.
- Financial Management: Client financial projections and accounts management.
- Development and maintenance, ensuring compliance with SAHPRA and GxP regulations.

Reason for Resignation: Career growth

CHIEF EXECUTIVE OFFICER

TauMililo Transport Services Dec 2014 – Nov 2020

As a CEO with a strong foundation in business analysis and operational management, I led transformative initiatives in fleet management, contract negotiations, and warehouse operations, ensuring compliance. My leadership extended to managing risk, overseeing staff, and optimizing logistics, all while maintaining robust client relationships and efficient resource management.

- Business Analysis
- Fleet Management
- Business & Contracts Management
- Safety & ISO 9001 Warehouse Operations
- Staff and Risk Management
- Warehouse & Distribution Management
- Cross-border Road Freight
- Client Liaison & Contracts

Reason for Resignation: Company decided to close with COVID -19 Lockdown.



MATRICULATION

Damelin Collage

Kimberly, Northern Cape Matriculated 2007

- English 1st Language
- Afrikaans 1st Language
- Business Economics HG
- Mercantile Law HG
- Geography SG
- History HG

OTHER SKILLS

Fruit Sorting:

- Rhode's Food Group
- Peach's
- Plum's
- Pear's

Agriexpo Coordinator:

- Chairman (Cattle section)
- Planning
- MarketingSponsorships

SPECIALIZATION / ROADMAP

Agriculture:

- Livestock & Husbandry
- Agronomy
- Agricultural Management

Information Technology:

- Data Science
- Artificial Intelligence
- Solution Architect

Business and Finance:

- Chief Financial Analyst
- Business Analyst
- Stock Markets

FEED AND FARM MANAGER

Conquela Agrilogistics (Northern and Western Cape) Jan 2008 – Oct 2014

As a seasoned Feed and Farm Manager, I have successfully overseen diverse agricultural operations, including feedlot and dairy management, irrigation, and genetic breeding programs. My role extends to leading sales and marketing efforts, training staff, and managing farm maintenance, ensuring the smooth and efficient operation of all aspects of the farm.

- Feedlot & Dairy Management
- Irrigation & Crop Management
- Stud Genetic Breeding Programming (A.I. & Embryo Transfers)
- Sales, Auctions & Marketing
- Staff Training & Management
- General Farm Maintenance Management
- Agronomy & Greenhouse Management
- Fuel & Oil Management
- Reason for Resignation: Career advancement offer.

EDUCATION

Bachelor of Science in Information Technology Jan 2019 - Dec 2021 Richfield University Average: 85%

PL-200 Power Platforms May 2024 - May 2025

MB-800 Business Central Sept 2023 - Sept 2024

Computer Science Feb 2018 - Jan 2019

Agricultural Management Feb 2017 - Dec 2018

Sheep Husbandry

Feb 2012 - Dec 2013

Agricultural Management June 2010 - August 2011

Stable Management April 2008 - May 2010 **Functional Consultant** Microsoft Certified

Functional Consultant Microsoft Certified

Diploma in Computer Science John's Academy

Advanced Certificate

NOSA Agriculture Collage

- Agricultural Management
- Plant Production
- Animal Production
- Finance Management

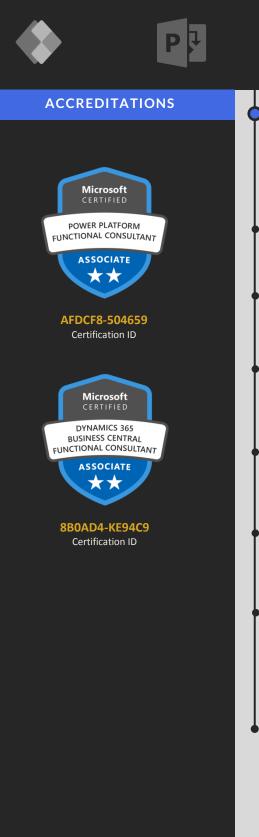
Advanced Certificate

ACS Distance Education

- Terminology and Breeds.
- Selection and Breeding.
- Nutrition of Sheep.

Dip. in Agricultural Management Stonebridge Collage

H.S. Dip. in Stable Management Stonebridge Collage



Sustainable Agriculture

Wool Classification

Stockman (Practical) August 2012 Award

A.I. & Pregnancy (Practical) Aug 2010

Livestock Management

Sheep Classification October 2009 & 2010

Management Assistant Feb 2009 - Nov 2011

TEFL August 2019

Certificate in Sustainable Agriculture

Nutri-Tech Solutions

- Mineral Management
- Microbe Management
- Plant Management
- Pest Management

Accredited in Wool Classification

CAPE WOOL & MOHAIR:

• Junior Wool Classification

Stockmans Certification

Aldam Stockman's school Top 10 out of a 150 Candidates.

Accreditation in Cattle

Rothman Livestock Services

- Artificial Insemination (Cattle)
- Pregnancy Inspection (Cattle)

Certificate in Livestock Management

Mildex Livestock Training

- Backgrounding
- Actioner Planner

Accredited in Dorper classifications

Dorper Sheep Breeders Society

- Junior Classification
- Senior Classification

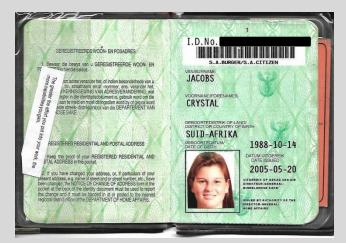
Microsoft Office Computer Practices

Dept of Education, Kathu Collage

- Introduction N4
- N4
- N5
- N6

Teaching English Language Let's TEFL International

DRIVING LICENCE BESTUURSLISENSIE CARTADE CONDUCAO ZA SOUTH AFRICA C JACOBS IDNo: Birth/Geboorte ID No.: FEMALE 14/10/19882A Restr./Beperk: 0.0 11200000552N No: 1 18/09/2018-26/14/2023 Lic. No./Lisensienr .: Valid/Geldig: Issued/Uitgereik: ZA Code/Kode: Ven restr./Voertuigbeperking: First issue/Eerste uitreiking: C 1 0 21/05/2010 OUT PL 1



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RICHFIELD 4 Corporate Office 2nd Floor, 19 Crewkerne Office Park, Corner Keynsham Ave and Umhlanga Rocks Drive, Umhlanga Tel: 031 816 7300

Student: 40190 - JACOBS, CRYSTAL Academic Year: 2020 Qualification: RBSIT - BSC IN INFORMATION TECHNOLOGY Period of Study: 2 - YEAR 2 Qual Block: 0 - YEAR (JAN - DEC) Overall Mark: 0 Result: - Campus: 37 Offering Type : D0 Faculty Code : 256 Department Code : 2513 Cancellation Date: Cancellation Date: Subject Exam Full Per Exam Final Result Pass/ Exam CREDITS Cancellati 2020 Subject Block: 0 - YEAR (JAN - DEC) CAT600 15.000 Subject Block: 11 89 PD FASS DISTINCTIO P N 15.000 Subject Block Total: 0.0000 15.000 0.000	
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INFORMATION SYSTEMS 6 88 PD PASS DISTINCTIO P N 10.000 10.000 PRO621A	N
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RICHFIELD	
Corporate Office	
2nd Floor, 19 Crewkerne Office Park,	
Corner Keynsham Ave and Umhlanga Rocks Drive,	
Umhlanga	
Tel: 031 816 7300	

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	OFFICIAL RESULT	SHEET	
	Semester 4		
	Student Number 149191		
Student Name: Ms C	RYSTAL JACOBS 🥃 🔤 🔤		
Student ID. No.: 8810	140119086		
Date of Issue: Dece	ember 22, 2020		
	Bachelor of Science in Information	Technology (Distance)	
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OFFICIAL RESULT SHEET

2

Semester

Student Number 149191

Student Name: Ms CRYSTA

Student ID. No.: 8810140119086

MLA_DURBAN Campus:

Date of Issue: October 22, 2020

Bachelor of Science in Information Technology (Distance) NATIONAL HIGHER EDUCATION & TRAINING EXAMINATION RESULTS ACADEMIC YEAR 2019

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DBSCINS512 DBSCMAT512 DBSCNET512 DBSCPR0512 DBSCWBT512

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Director: Quality Assurance

Module Description INFORMATION SYSTEMS 512 MATHEMATICS 512 NETWORKS 512 PROGRAMMING 512 WEB TECHNOLOGY 512

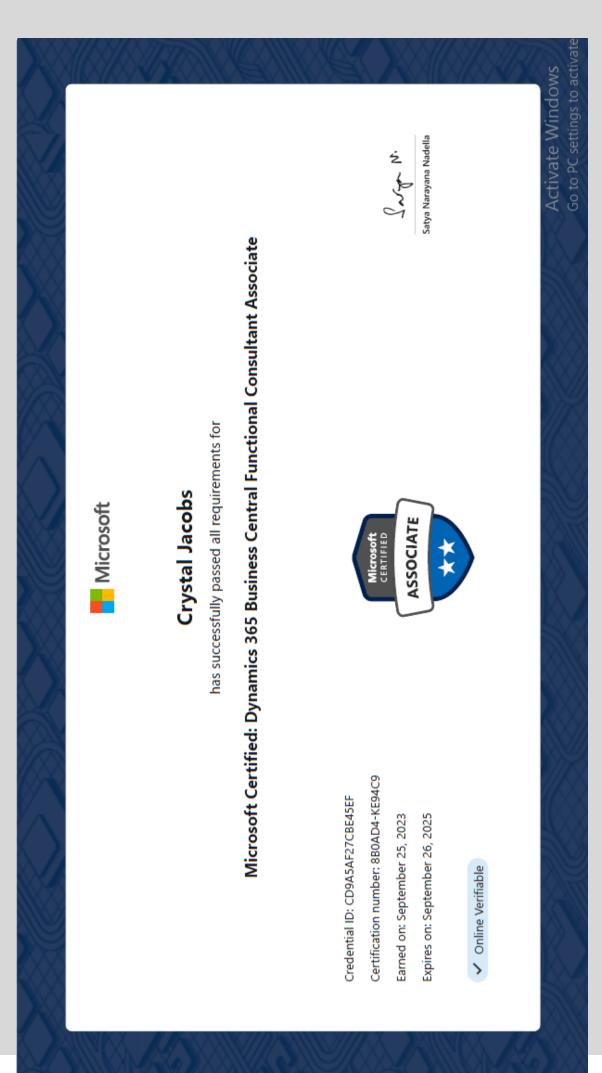
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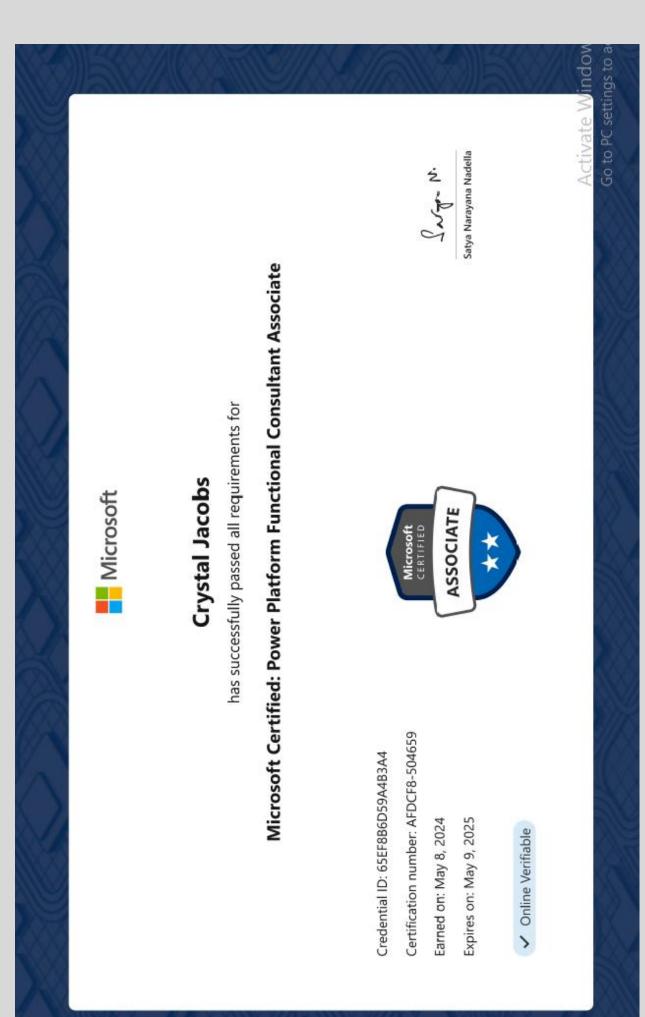
Chief Academic Officer

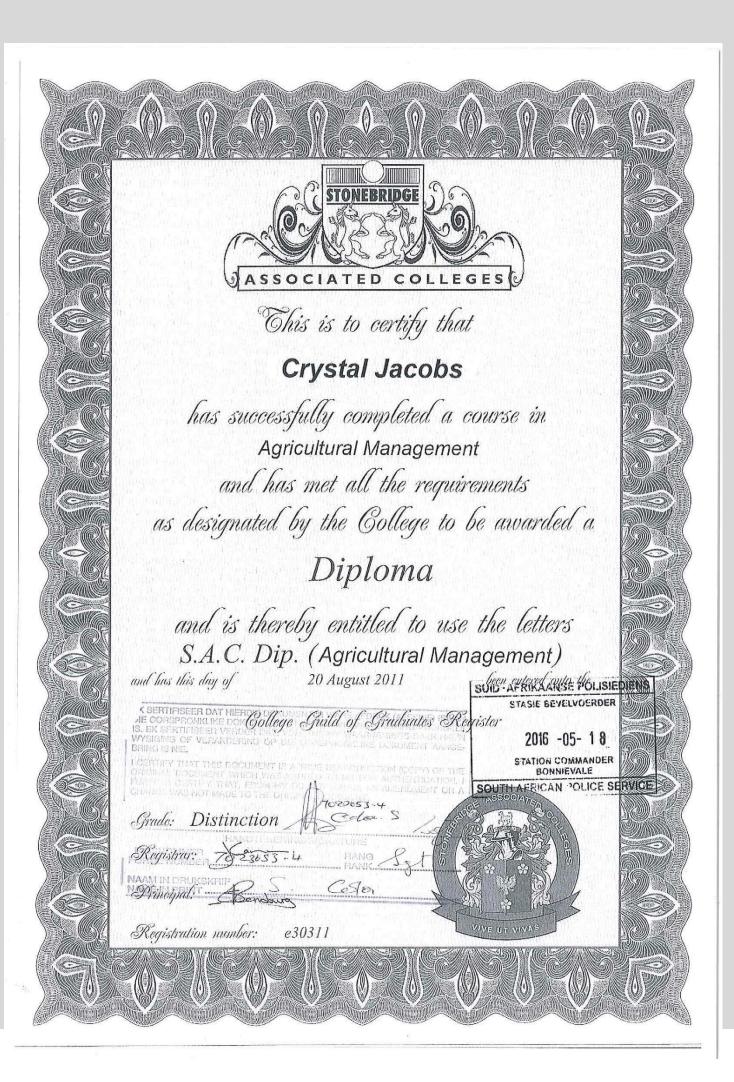
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NOSA AGRICULTURAL SERVICES
This is to certify that
C JACOBS
ID Number
881014 0119 086
Has met the require
ADVANCED CERTIFICATE IN AGRICULTURE
Date of issue
JULY 2017
Manager NOSA Agricultural Services

NEBRIDGE ASSOCIATED COLLE Thus w. Crystal Jacobs has successfully completed a course in Stable Management "4- requirements as designated by the College to be awarded a Diploma STATION COMMANDER STATION COMMANDER BOMMEYALE STATION COMMANDER BOMMEYALE AFRICAN POLICE been entered onto th and has the ary of 26 May 2010 College Guild of Graduates Register Registrar: How Principal: Hourson Registration No: e30311

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Company Reg: 2007/241219/23 Vat Nr: 4160245991

REFERENCE AND EMPLOYMENT CONFIRMATION

To Whom it May Concern:

I would like to recommend Crystal Jacobs as a candidate for a position with your organization. In her position as acting CEO, throughout her time with our organization, she demonstrated critical skills that would make her an excellent employee at your company.

It gives me great pleasure to write this letter. Crystal is a Stalwart and an example to each and everyone in this industry of which I consider a national asset. Acting with Candour and integrity she earned the unquestioning trust of my and this Company.

Her directives guide her in what she must do in execution of her duties and responsibilities, there is nothing but shear self-determination, zeal and professionalism that drives her. Her belief in the abilities and competence in others is infectious and indeed infected us all to motivate our work force. She single handily help this company achieve a 98% success rate.

Her passion and derive for success have even motivated myself to reach for new heights. You can put her in any industry and she will excel even if she where to have no experience in that industry. Its due to that fact that she is honest, motivated and intellectual beyond most.

Crystal did a terrific job in her position and has been an asset to our organization. She has excellent written and verbal communication skills, is extremely organized, can work independently, and is able to effectively execute goals to ensure that all projects are completed in a timely manner.

Crystal is always willing to offer her assistance and had an excellent rapport with the many constituents served by our office including clients, employers, and other professional organizations. This would be particularly valuable for your company.

She would be an asset to any employer, and I wholeheartedly recommend her for any endeavour she chooses to pursue. Please let me know if you have any further questions.

Sincerely,

Cheryl Jacobs Director TauMililo Transport Services Cell: 082 335 0932 Cheryl888@hotmail.co.za



Hansie Keller Cell Nr: +27 (0) 65 172 4499 conquelagri@gmail.com

LETTER OF REFRENCE FOR CRYSTAL JACOBS - Farm/Feed Assistant/Manager

C. Jacobs Conquela Dairy & Agriculture Swellendam/Papkuil

To Whom it May Concern

I have known Crystal for over 12 Years now of which we worked side by side for over five years. I have seen her abilities and wide range of skills which I would recommended to any Employer considering her for Employment. As a farm assistance and then promoted to Feed & Livestock Manager for Conquela Dairy & Agriculture, Crystal has contributed a lot but was also able to teach her colleagues as her knowledge right from the beginning was outstanding. She grew up on a farm and in the Business world of which she showed skill, dedication and knowledge in the Agriculture field that people working in that same field for over 15 years did not understand, she understood and implemented within the first year at Conquela Dairy & Agriculture. She will take her future to new heights with great success. She was responsible for Livestock Management, Crop Planning and Feed Management where she also had to do Harvesting, Farm Maintenance and Auctions. She has impeccable skill when it comes to Livestock health and Feeds.

Crystal is skilled in:

- Harvesting
- Feed Compositions
- Crop Planning
- Livestock Management
- Employee Management
- Farm Maintenance
- Irrigation & Paddock Management

She has demonstrated the following abilities in this job

- Management Skills
- Business Skills
- Planning & executing
- Ability to handle pressure
- Dedicated & Honest

During the time the time that we worked together, I was impressed by her overall dedication and Job performance in the work place. She has and instinct for Agriculture with a very wide knowledge base that involves all types of Agriculture. Working with Crystal motivates you to achieve knew heights due to her positive outlook and passion for nature. I would describe Crystal as a very hard-working and knowledgeable person who was able to come up with new approaches to improve our Agriculture Farms.

While understanding Crystal's decision to leave our company her presence is sorely missed. She got on very well with her colleagues and was highly respected as both a person and a professional by management, her co-workers and friends. I can unreservedly recommend crystal for an Agricultural position. She will be an asset to any employer. If you have any further questions with regard to Crystal's suitability please do not hesitate to contact me on +27 (0) 65 172 4499 or feel free to mail me.

Tello= Hansie Keller

Manager

08 September 2019

Date